

UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (CHAPTER 106)
Hong Kong Telecommunications (HKT) Limited (“HKT”)

Name of Tariff :

International Roaming Service (“Service”)

Description of Tariff :

CSL Mobile Limited (“CSL”) on behalf of HKT hereby publishes the tariffs of the services provided by HKT.

CSL acquires mobile services in bulk from HKT and is authorized to interface with and resell the mobile services to end customers.

See Annex A for details.

Effective Date of Tariff:

1 March 2017.

Revision History :

Revision to the below tariff published previously in respect of service provisioning.

Tariff No	Published on
U008-013-Jul2015-N	20 Jul 2015
U008-002-Mar2016-R	17 Mar 2016
U008-003-Jun2016-R	16 Jun 2016
U008-004-Aug2016-R	23 Aug 2016
U008-005-Sep2016-R	06 Sep 2016
U008-006-Oct2016-R	20 Oct 2016

International Roaming Service ('Service')

CSL provides international mobile voice and / or data roaming services to the subscribers of its mobile services via a designated SIM card through an eligible mobile device at designated overseas destinations.

The rates of the Service are as follow:

	Voice (HK\$)	Data (HK\$)
Asia Pacific / Oceanic	78.29/min	0.35/KB
Americas	72.00/min	0.22/KB
Europe	85.85/min	0.25/KB
Africa	104.98/min	0.30/KB
Middle East	82.64/min	0.25/KB
Aircraft	49.31/min.	0.2/KB

CSL's mobile service subscriptions can access the following webpage(s) to check the applicable rates in respect of their service plans:

1010:

http://1010.hkcs1.com/jsp/roaming_and_idd/coverage_and_charges/service_description.jsp

csl:

<https://www.hkcs1.com/en/Roaming-Coverage-and-Charge/>

Revision

Always-Be-Connected Data Pass ("Service") is effect on March 1, 2017.

Excluding in Macau, the Service consists of two types of Data Pass: i) 24-hour Pass and ii) Top-up Pass.

- i) (a) 24-hour Pass which is charged from \$88-\$178, covers the applicable data roaming zones divided into Zone A, Zone B, Zone C, Zone D, on a per SIM card, per day, per Applicable Roaming 24-hour Pass destination. A day means 24 hour after first data roaming usage at the Applicable 24-hour Pass' Destination.

- (b) 24-hour Pass which is charged at \$198 covers the applicable data roaming Zones divided into Zone A, Zone B, Zone C, Zone D, on a per SIM card, per day, per Applicable Roaming 24-hour Pass destination. A day means 24 hours after first data roaming usage at the Applicable 24-hour Pass Destinations.

- ii) Top-up Pass which covers the applicable data roaming zones divided into Zone A, Zone B, Zone C, Zone D, Zone E and Zone F, is charged on a per SIM card, per zone basis which the mobile data roaming service will be valid for 14 days after starting to use the data roaming service and customer needs to top-up and pay for additional Top-up Pass fee in order to continue the mobile data roaming service from Applicable Destinations.

The Service of 24-hour Pass (charges: \$88-\$178 per day) applies to Mobile Data roaming usage such as Blackberry Services, Internet Browsing, Roaming MMS, WAP and audio or video streaming but not support VoIP, BitTorrent, Peer to Peer file sharing (such as FTP file sharing and webcam applications), Peer Casting type applications (such as PPLive and PPStream), VPN Tunnel service, corporate e-mail service or any commercial promotion activities or any means which may be harmful or adversely affect our network or other customers. The Mobile Data roaming available for this Service is 500MB per day, after which the data transmission speed will be capped at 256kbps. Please note the actual speed and usage experience depends on applicable roaming networks. CSL reserves the right to suspend or terminate the use of the Service if customers breach the Terms and Conditions of the Service

The Service of 24-hour Pass (charges: \$198 per day) applies to Mobile Data roaming usage such as Blackberry Services, Internet Browsing, Roaming MMS, WAP and audio or video streaming but not support VoIP, BitTorrent, Peer to Peer file sharing (such as FTP file sharing and webcam applications), Peer Casting type applications (such as PPLive and PPStream) or any commercial promotion activities or any means which may be harmful or adversely affect our network or other customers. Please note the actual speed and usage experience depends on applicable roaming networks. CSL reserves the right to suspend or terminate the use of the Service if customers breach the Terms and Conditions of the Service.

This Service is only available to selected Personal Account customers. The actual experience of the Service will be affected depending on where the customers roam and the roaming operator the customers roam with.

Customer understands and agrees that once she/she has subscribed to the Service, CSL will base on the customer's preference when customer uses the Roaming Service at the Roaming Destinations, CSL will send the respective SMS to the customer whenever applicable.

CSL's mobile service subscriptions can access the following webpage(s) to check the service and charge details.

1010:

<http://1010.com.hk/e/datapass>

csl :

<https://www.hkcsl.com/en/Always-Be-Connected-Data-Pass>

Existing

Aircraft roaming

Customers could access to the following webpage(s) to check the applicable standard roaming rates in respect of their service plans:

1010:

http://1010.hkcsl.com/jsp/roaming_and_idd/coverage_and_charges/service_description.jsp

csl:

<https://www.hkcsl.com/en/Roaming-Coverage-and-Charge/>

Macau Roaming Service

Standard roaming charge for Macau is superseded by new HK\$38 ‘Call Macau Home’ day pass charge. CSL would charge HK\$38 a day to customer account whenever the customer uses roaming voice, data, MMS or SMS in Macau. CSL would deduct the corresponding local entitlements in customer’s monthly mobile service plan or apply thereafter charges for the customer’s roaming usage of such services in Macau. Per minute charge applies to video call usage. Voice call usages from Macau to destinations other than Hong Kong and Macau will be charged according to CSL standard IDD 001 rates. A day means 00:00 – 23:59 Hong Kong time. If the customer is not a Monthly Pass user, all mobile voice calls that the customer makes from Hong Kong to Macau will be charged according to our standard IDD rates. No prior subscription is required.

CSL also offers the Monthly Pass at \$138 per month, at the same time, requires the subscription with a 24-month commitment period. Should the customer terminate the Monthly Pass for whatever reason(s) earlier than the commitment period, customer has to pay for the early

termination charge that equal to the sum of the monthly fee of the remaining months of the Monthly Pass immediately.

CSL's mobile service subscriptions can access the following webpage(s) to check the revised roaming charge for Macau.

1010:

http://1010.hkcs1.com/jsp/roaming_and_idd/cmh/call_macau-home.jsp

csl:

<https://www.hkcs1.com/en/Call-Macau-Home-Pass/>

Remarks:

- (i) A customer is required to complete an applicable form or input designated codes via the mobile device to subscribe for the Services. In addition, the customer must also enable mobile voice and /or mobile data roaming services under the relevant mobile service plan in order to have access to voice and/or data roaming service, respectively. For the usage of the Services in Macau, the service details of "Call Macau Home" Day / Monthly Pass apply.
- (ii) The usage of the Services is subject to the applicable terms and conditions (and as amended from time to time) including CSL's Mobile Service Agreement, General Conditions of Telecommunications Service (Customer Customers) or General Conditions of Service (as the case may be) and the applicable terms and conditions of the Service (as amended from time to time) and any additional terms and conditions as may be specified by CSL under the Application from time to time.
- (iii) CSL offers roaming packages(s) for certain overseas destinations(s) and operator(s) from time to time, information of which can be found at www.1010.com.hk and www.hkcs1.com.hk, respectively.
- (iv) CSL may from time to time update, change, suspend, withdraw any of above tariff plans; or add new tariff plan(s) to its service portfolio after the publication date below.
- (v) CSL reserves the right not to provide any Service(s) to those customers who have previously found its service to be unacceptable despite it being provided in accordance with its tariff terms and conditions and at normal service levels.